

Billing Telemedicine

1. **Double-click** on the client's appointment
2. On the **Edit Appointment** screen, click on the **Patient** tab
3. You will look to see if **Insurance 1** is written in UPPERCASE or lowercase and select the corresponding billing **Primary Code** that is listed as UPPERCASE or lowercase on the **Appointment** tab.
4. By selecting the UPPERCASE or lowercase billing **Primary Code**, you are ensuring that the correct location code and modifiers are populated for your client's particular insurance company's telemedicine billing requirements.
5. It is important that you check the **Patient** tab each and every time you bill a session, as teletherapy location codes and modifiers are constantly changing.

Edit Appointment

Appointment | Recurrence | Other Details | **Patient** | Past/Future Appts | Conflicts (0) | History

Home (Home) | Insurance 1 | Insurance 2

Home Email | homeemail@noemail.com | Auth 1 (Visits)

Work Email | | Auth 2 (Visits)

Edit Appointment

Appointment | Recurrence | Other Details | **Patient** | Past/Future Appts | Conflicts (0) | History

Patient	Sam Practice Client (PRASAM)	Copy	\$30.00
Patient Type	Verified	Coninsurance	
Birthdate	05/01/1981	Insurance Balance	\$740.00
Age	39	Prepayment Credit	\$0.00
SSN		Patient Balance	\$819.15
Address	1875 Station Pkwy NW, Andover, MI	Total Balance	\$1,559.15
Main Phone	(952) 270-1073	Guarantor	Mom_Sams
Phone 2		Insurance 1	Uppr
Phone 3 (Home)		Auth 1 (Visits)	
Phone 4 (Home)		Auth 2 (Visits)	
Home Email		Insurance 2	
Work Email		Auth 1 (Visits)	
Contact Name		Auth 2 (Visits)	
Contact Phone		Insurance 3	
Contact Note		Auth 1 (Visits)	
Guardian 1		Auth 2 (Visits)	
Guardian 2			
Referring Physician			
Primary Care Provider			
Other Provider			
Pharmacy			

Notes

notes about insurance, etc.

Delete | Actions | Accept Payment | Save | Cancel

Edit Appointment

Appointment | Recurrence | Other Details | Patient | Past/Future Appts | Conflicts (0) | History

Category: Therapy Appointment (follow up/non intake)

Start: 10/26/2020, 9:30 AM | End: 10/26/2020, 10:15 AM

Patient appointment | Non-Patient appointment

Patient: Sam Practice Client (PRASAM)

Provider: J.Holdredge: Jennifer Holdredge, Dr. / MA PsyD, LMFT

Facility: Rum River Counseling Inc (Andover)

Primary Code: **90834-TH: (UPPERCASE INS) Teletherapy (38-52 min)** | Charge: \$150.00

Default: 90791-TH: (UPPERCASE INS) Tele Diagnostic Eval

Add-on Code 1: 90791-TH-GY: GY (UPPERCASE INS) Tele Medicare Primary | Charge: \$0.00

Add-on Code 2: 90832: In Person Therapy (16-37 min) | Charge: \$0.00

Units: 90832-GY: GY in Person (16-37 min) Medicare Primar

Service Units (per unit): 90832-tele: (lowercase ins) Teletherapy (16-37 min)

Appointment Note: 90832-TH: (UPPERCASE INS) Teletherapy (16-37 min)

Billing Comment: 90832-TH-GY: GY (UPPERCASE INS) Tele Medicare Primary

90834: In Person Therapy (38-52 min)

90834-GY: GY in Person (38-52 min) Medicare Primar

90834-tele: (lowercase ins) Teletherapy (38-52 min)

90834-tele-GY: GY (lowercase ins) Tele Medicare Primary

90834-TH: (UPPERCASE INS) Teletherapy (38-52 min)

90834-TH-GY: GY (UPPERCASE INS) Tele Medicare Primary

90837: In Person Therapy (53+ min)

90837-GY: GY in Person (53+ min) Medicare Primary

Delete | Save | Cancel